



# Flight cancelled?

**Your  
passenger  
rights  
at hand**




Flight cancelled or delayed?  
Lost luggage? Denied boarding?

**Airlines have a legal obligation to  
inform you about your rights and where  
to complain**

Ever experienced one of these problems? EU legislation protects  
your rights wherever you travel across Europe

**Find out more:**

Visit the website at  
[europa.eu/youreurope/travel](http://europa.eu/youreurope/travel),  
download the passenger rights  
app or call Europe Direct on  
00 800 6 7 8 9 10 11\*



\* Certain telephone  
operators may deny  
or charge for access  
to 00 800 numbers

