



European Commission



Bus delayed?

Your passenger rights



at hand



Find out more:

Visit the website at europa.eu/youreurope/travel, download the passenger rights app or call Europe Direct on 00 800 6 7 8 9 10 11*

*Certain telephone operators may deny or charge for access to 00 800 numbers



Bus delayed or cancelled? Difficulties with purchasing tickets? Left without information?

Bus and coach operators and bus terminal managers have a legal obligation to inform you about your rights and where to complain

Ever experienced one of these problems? EU legislation protects your rights wherever you travel across Europe

Mobility and Transport